



PATIENT INFORMATION

WELCOME TO JANEWAY MEDICAL DAY CARE

General Information

Medical Day Care is designed to care for your child on an outpatient basis. Medical Day Care is open Monday to Friday 8:30 – 4:30 pm. We are closed on holidays and weekends. We are located on the fourth floor of the Janeway. Take Janeway elevators to the 4th floor and turn right. On arrival, please check in with Medical Day Care staff to register your child. You will then be directed to take a seat in the waiting room until you are called in by staff.

While your child may have been given an appointment time, please understand that children are seen and treated as test results become available. The most urgent patients will be seen first. If you know your child has been ordered blood work, please go to Janeway Blood Collection located on the second floor prior to your appointment. It takes at least one hour or longer to get any blood test results.

Visiting

A parent or legal guardian must accompany their child and remain with them throughout their stay. There is limited seating in the waiting room and at the bedside. Other visitors may be asked to wait elsewhere depending on how busy Medical Day Care is at that time. The beds are reserved for patients who feel ill or who are undergoing procedures. PLEASE WAIT in the waiting room unless directed by the nurse.

Tests and Treatments

Many children requiring treatment or a test must not eat or drink for a period of time before it. Please check with the nurse before you give your child or any other child in the unit anything to eat or drink. Eating and drinking may cause tests and procedures to be cancelled.

Infectious Diseases

It is very important to inform Medical Day Care staff immediately upon arriving to the department if you or your child has any infectious illness, or has been in contact with an infectious illness, **ESPECIALLY** chicken pox, measles, mumps, cold sores or flu like symptoms.

Medications

Please bring your child's current medications to the appointments. Inform Medical Day Care staff if your child is due a medication prior to giving the drug to your child. Medical Day Care is not responsible for providing your child's medications that he/she takes at home.

Meals

Please check with Medical Day Care staff to determine if your child can eat or drink. Depending on the length of stay for your child's treatment, Medical Day Care may be able to provide a

limited amount of snacks/meals. However, we encourage you to bring a snack or meal from home and check with staff prior to offering this to your child.

Allergies

If your child has allergies please tell the nurse upon arrival. Patients in Medical Day Care may be in for allergy testing and treatment. We are a scent free hospital. Do not wear perfume, cologne, hair spray or scented creams or lotions.

Washrooms

A public washroom is located in the waiting area. Bathrooms in the patient rooms are to be used only by patients receiving treatment in Medical Day Care.

Play

Play is an important part of a child's day and can make things easier. There are TV's, movies, and video games available. We do encourage you to bring in any special toy or game your child will enjoy while receiving treatment.

Cafeteria

There is a gift shop located on the second floor of the Janeway. Vending Machines are located in the Janeway Café eating area. The main cafeteria and Tim Hortons are located on the second floor at the Health Science Centre. There are ATM machines on the 2nd Floor of Janeway and main floor at the HSC.

Contact Numbers:

Janeway Medical Day Care 709-777-4558 Switchboard 709-777-6300

Please arrange a follow up appointment if required prior to leaving.